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SANTEE COOPER
PO BOX 188
MONCKS CORNER, SC 29461-0188

ACCOUNT NUMBER
0000000000

PLEASE PAY BY
10/15/2023

AMOUNT DUE
\$141.23

AMOUNT PAID

Customer Bill
1234 Main Street
Conway, SC 29526

Please make checks payable to **SANTEE COOPER**

Check here for **address change, comments.**
If you would like to sign up for **Autopay**,
Please write on the reverse side and return.

Detach this stub and return with your payment. See back for payment options.

Bill Date: 10/3/2023
Customer Bill
1234 Main Street
Conway, SC 29526

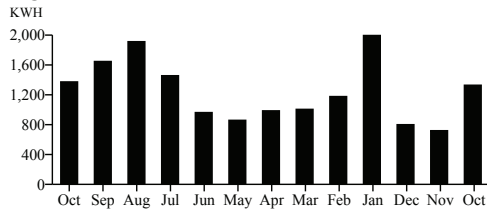
Previous balance	94.35
Payments received	-44.35
(PREVIOUS AMOUNT \$50.00)	
Electric Service Residential	141.23
Total Adjustments	-50.00
Total Charges	\$ 141.23

1234 MAIN STREET, CONWAY, SC 29526

Residential General Service from 9/2/23 through 10/2/23 for 31 days

Meter Number	Energy/Demand ¹
LO3F00000	1373 kWh - Total Energy Used
LO3F00000	10 kW - Demand On-Peak

2 Usage At-A-Glance



Electric Service Residential - 09/02/23 to 10/02/23

Customer Charge ³	19.50
Energy Charge ⁴	136.89
Fuel Adjustment ⁵	-17.16
Demand Sales Adjustment ⁶	-2.95
Franchise Fee ⁷	4.95
Total New Charges	\$141.23

Important: This bill is due and payable on or before **October 18, 2023**. If payment in full is not received by the due date, a late charge of 2% of the unpaid balance, or 50 cents and applicable taxes - whichever is greater - will be added to the amount due.

* If your bill has a PAST DUE AMOUNT, your service may be subject to immediate suspension.

See back for payment options!

Power outage? Call (888) 769-7688
Billing questions? Call (843) 448-2411
Your Account Number: 0000000000

Santee Cooper's Terms and Conditions are available upon request or by visiting www.santeecooper.com

*V11-10/07/2022

1

Energy/Demand: Represents the energy used and peak demand required for your household during the billing period. This is shown as:

kWh – Total Energy Used. This is the total energy used during the billing period.

kW – Demand On-Peak. Peak is the maximum amount of energy used over a single hour during the peak period.

2

Usage At-A-Glance: For your convenience, this chart displays your monthly energy usage for the past 13 months to help you monitor usage and trends. The most recent data will appear on the left side of the graph.

3

Customer Charge: The Customer Charge represents a minimum charge that will appear each month on the billing statement regardless of usage. It covers certain on-going costs such as billing, metering, collections, customer service, accounting, and some distribution facilities (service wires, transformers, etc.).

4

Energy Charges: Energy charges include usage (kWh) for the month multiplied by a per kWh charge of 9.97 cents/kWh in the non-Summer months (October – May) and 11.97 cents/kWh in the Summer months (June – September) on the RG rate.

5

Fuel Adjustment: Adjusts with the price of fuel, like natural gas and coal, and purchased power. If Santee Cooper's actual costs are less than the base fuel rate, you'll see a credit on your bill. If these costs are greater than the base fuel rate, an additional charge will be included on your bill. The fuel adjustment is re-calculated every month based on a rolling three month average.

**Note that the Fuel Adjustment Rate is frozen per the Cook Settlement through December 2024.*

6

Demand Sales Adjustment: Santee Cooper plans its generating system with enough capacity to serve its customers' "peak" load under extreme weather conditions and expected equipment availability. As a result, there may be extra generating capacity available for use. Santee Cooper attempts to sell idle and unused capacity to its large industrial customers or other electric utilities. The fixed portion of these revenues is credited to customers through the Demand Sales Adjustment.

**Note that the Demand Sales Adjustment Rate is frozen per the Cook Settlement through December 2024.*

7

Franchise Fee: A contractual fee that Santee Cooper pays to municipalities where it conducts business within their boundaries. This fee is billed each month to customers whose accounts are physically located within the city or town limits. This rate is 5% of your bill and twice a year Santee Cooper gives this money back to the municipalities.