

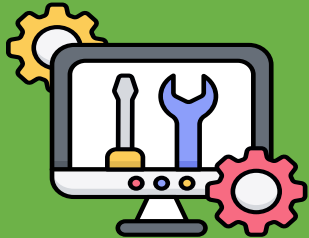
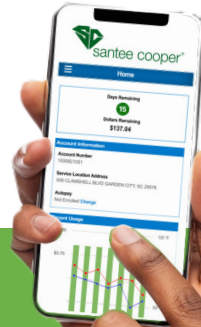
We're performing maintenance on our billing systems.

Access to PAYGE and MEL will be temporarily unavailable from 5 p.m. Friday, Jan. 17 to 8 a.m. Tuesday, Jan. 21.

During this time:

- Payments cannot be processed.
- No disconnections will occur for non-payment.

Normal business activities resume at 8 a.m. Tuesday, Jan. 21.



We apologize for any inconvenience and appreciate your patience.

*To report an emergency or outage, call **888-769-7688**.*

Resources for You

Assistance Programs

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Get Connected. Get Help.™

Need help with utility bills, housing, or food? Call 211 or visit **sc211.org** for United Way's SC211 program. This free, confidential service connects you to assistance 24/7. Scan the QR code for more information.



Budget Billing



Take control of your monthly expenses with Budget Billing. Pay the same amount each month based on your average yearly usage.

- Your meter will still be read monthly.
- At year-end, any difference is settled and adjusted for the next year.
- Enroll now by scanning the QR code.