



Shop for a Smart Thermostat This Holiday Season!



Most retail locations offer discounts for smart thermostats around the holidays. If you pair that with the Santee Cooper Smart Thermostat **\$50** rebate for single-family homes and **\$30** for multifamily, it's a win-win! Smart thermostats will allow you to manage the temperature in your home from anywhere using a smart device.

Just a Reminder:

The 2024 Energy-Efficiency Program Year ends on Nov. 30.

Turn in your documents today to receive your Santee Cooper rebate!



empower
HOME





Notice of Return to Automatic Fuel Adjustment

Many electric utilities, including Santee Cooper, regularly adjust pricing to customers based on actual decreases or increases in the cost of natural gas and other fuels used to generate electricity. Santee Cooper includes a base charge for fuel in the monthly energy charge and then provides a fuel adjustment to capture pricing changes. Santee Cooper “froze” its fuel adjustment in 2020*, which has saved residential and commercial customers significantly during a period that included extraordinary spikes in fuel prices. In fact, low fuel pricing at the time of the freeze meant the fuel adjustment has actually been a bill credit.

Santee Cooper will resume its normal fuel adjustment beginning in January 2025. Based on current market prices, the typical residential customer should not see an immediate impact on their bills, but that will change if fuel prices increase as expected later in 2025.



Please contact our Customer Care Center at **800-804-7424** if you have questions about your monthly bill.

*The fuel charge was part of the overall rate freeze Santee Cooper enacted in 2020 to comply with the Cook settlement.